

Volume 11 Number 1 Spring/Summer 1999

4 EDITOR'S COMMENT

The Wisconsin Three; The Perishable and Enduring Literature of Consumer Affairs

6 READER REACTION

Jeanne Bank Whither Consumer Representation? Reflections of a Canadian Consumer Standards Professional

10 CONSUMER POLICY ADDRESS

R. David Pittle Funded Consumer Participation and the U.S. Global Market Strategy

FEATURE ARTICLES

- 14 James Brown Competition and Cards: Will Consumers Pay More When They Pay?
- 23 Elizabeth M. Dolan, Michael Rupured, and Marlene S. Stum Addressing the Economic Security Issues Facing Same-Sex Couples*

30 BOOK REVIEW

Robert Martin Bad Software, What to Do When Software Fails, by Cem Kaner and David Pels

32 LEGAL DIGEST

compiled by Stephen Meili

Consumer Law: Advances and Setbacks

Recent decisions regarding odometer tampering; hospital billing practices; automobile leasing disclosures; automobile warranty contracts; credit reports; HMO claim denials; credit discrimination; and misleading advertising Advancing the Consumer Interest (ACI)(ISSN 1044-7385) is an official publication of the American Council on Consumer Interests. Published semiannually. A subscription to ACI is included with individual, associate, student, and institution/subscriber memberships in ACCI. Single copies of ACI back issues: \$15. ACI is indexed in The Business Periodical Index, the EBSCO Index, and others. Other ACCI publications include The Journal of Consumer Affairs, Consumer News and Reviews, and Consumer Interests Annual. For further information on ACCI membership categories, services, and fees, write, call, or fax ACCI at the address below. Permission to make copies of articles in this journal for other than personal use should be directed to the Executive Director at the orginazations headquarters: American Council on Consumer Interests, 240 Stanley Hall, University of Missouri, Columbia, Missouri 65211 (573) 882-3817, fax (573) 884-6571. acci@showme.missouri.edu http://acci.ps.missouri.edu ©1998 by the American Council on Consumer Interests.

*Peer-reviewed articles